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## GOVERNMENT CUSTOMER SERVICE STANDARDS



Createspace, United States, 2012. Paperback. Book Condition: New. 201 x 122 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*. This authoritative guide shares the true best practices for delivering services in the public sector as identified by a select group of experienced government service managers representing all lines of business. They have applied their hundreds of years of collective experience as both service managers and citizen customers to provide you a practical and comprehensive model for effective...

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- Authored by Daryl Covey
- Released at 2012



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